

First • **Priority**
Fee • **Service**
\$55.00 • **\$95.00/hr**

2-5 • **Express**
Fee • **Service**
\$45.00 • **\$75.00/hr**

5-7 • **Economy**
Fee • **Service**
\$35.00 • **\$55.00/hr**

Name: _____ **Date:** _____ **Time:** _____

Address: _____ **City:** _____ **State/Zip** _____

Home Telephone: _____ **Cell:** _____ **Work** _____

Our minimum fee must be prepaid, before we begin work on your computer. Minimum fee is nonrefundable. If you have issues such as: viruses, malware and other malicious software, we have to remove them, without providing an estimate. This fee will be applied as payment towards your final bill.

List all items being left: _____

If your repair requires our technicians to log into Windows or your Internet Service Provider, we need the following:

Windows User Name: _____ **Windows Password:** _____

Item Serial Number(s): _____ **Internet Service Provider:** _____

ISP User Name: _____ **ISP Password** _____

If you have multiple users, please provide us with that information:

If password information is not provided we will have to remove passwords to continue our work. Data recovery service can take several attempts and may take longer than service time frames.

Description of Problems: This section must be completed by our customer.

Customer Signature: _____

New Adventure Computers does not accept responsibility for any damage resulting from viruses or other malicious pieces of software that may be transmitted. Please be extremely careful as you will be charged for any reinfections. NAC cannot guarantee what the user(s) will do with their computers. It is up to the computer user to exercise caution when accessing any form of the internet or external devices installed on their computer. CUSTOMERS SHOULD ALWAYS BACKUP DATA WHEN EVER CHANGES ARE MADE. We are not responsible for any lost data. We do not accept abandon items as payment for service. Abandoned items will be disposed of after 6 months.