New Adventure Computer, LLC





Name: Date: Time:

Address: _____ City: State/Zip

Primary #: Secondary #:

Our minimum fee must be prepaid, before we begin work on your computer. Minimum fee is nonrefundable. If you have issues such as: viruses, malware and other malicious software, we have to remove them without providing an estimate. This fee will be applied as payment towards your final bill.

List all items being left:

If your computer requires a password to make it boot into the operating system, PLEASE list it below: We cannot repair your computer without it.

Windows Password: Pin #

If you have multiple users, please provide us with that information: <u>If password is not provided, it will delay service on your computer.</u> Data recovery service can take several attempts and require longer time frame.

<u>Description of Problems:</u> This section must be completed by our customer. We cannot fill out this section out for you, as we are not using your computer. We need details about your issues:

Customer Signature:

*****Please make sure you fill out all highlighted areas******

New Adventure Computers does not accept responsibility for any damage resulting from viruses or other malicious pieces of software that may be transmitted. Please be extremely careful as you will be charged for any reinfections after the system has been returned. NAC cannot guarantee what the user(s) will do with their computers. It is up to the computer user to exercise caution when accessing any form of the internet or external devices installed on their computer. CUSTOMERS SHOULD ALWAYS BACKUP DATA WHEN EVER CHANGES ARE MADE OR BRINGING THE SYSTEM IN FOR REPAIR. We are not responsible for any lost data. We do not accept abandon items as payment for service.

Abandoned Items will be disposed of after 6 months.